

COMPLAINT FORM / BORANG ADUAN



(wholly owned by Fenomena Majukaya Sdn Bhd)
 Lot 1-40, 1st floor ITCC Mall Penampang
 89500, Penampang Sabah
 Email: sales@nexusnetwork.com.my

Complaint No. / No.
 Aduan:

CLOSED / SELESAI

PARTICULARS OF COMPLAINANT / MAKLUMAT PENGADU			
Complainant Name <i>Nama Pengadu</i>			
NRIC		Tel	
Passport		E-mail / <i>E-mel</i>	
Address <i>Alamat</i>			
COMPLAINT DETAILS / MAKLUMAT ADUAN			
Service Details (please tick <input type="checkbox"/> applicable below) <i>Butiran Perkhidmatan (sila tandakan <input type="checkbox"/> yang berkenaan)</i>			
Broadband (<input type="checkbox"/>) IP Phone (<input type="checkbox"/>) Wireless router (<input type="checkbox"/>) Others/Lain-lain (<input type="checkbox"/>): _____			
Complaint Details <i>Maklumat Aduan</i>			
Remedy <i>Tuntutan</i>			
Supporting docs <i>Dokumen</i>			
COMPLAINANT DECLARATION / PENGAKUAN PENGADU			
I/We hereby agree that the information provided is true. <i>Saya/Kami bersetuju bahawa-semua maklumat yang diberikan adalah benar.</i>			
Signature <i>Tandatangan</i>		Date <i>Tarikh</i>	
OFFICE USE: ACKNOWLEDGMENT RECEIPT / PENGESAHAN PENERIMAAN			
Nexus Network hereby acknowledged receipt of complaint: <i>Pihak Nexus Network mengesahkan penerimaan aduan:</i> <input type="text"/>			
Please be informed your complaint is / <i>Sila ambil perhatian bahawa aduan anda:-</i>			
Is being processed / <i>Sedang diproses</i>			
Not complete. Please provide <i>Tidak lengkap. Sila sertakan</i> <input type="text"/>			
Others / <i>Lain-lain</i>			
Acknowledgment <i>Penerimaan</i>		Date <i>Tarikh</i>	
OFFICE USE: STATUS			
Closed / <i>Tutup</i> (<input type="checkbox"/>) Rebate / <i>Rebat</i> (<input type="checkbox"/>) Others / <i>Lain-lain</i> (<input type="checkbox"/>):			
Approval by:			

LOGS / CATATAN*Date / Tarikh
Time / Masa**Logs / Catatan*

<i>Date / Tarikh Time / Masa</i>	<i>Logs / Catatan</i>